

WTKI PRIVACY POLICY

Last Updated: May 17th, 2021

This Privacy Policy (“Privacy Policy”) sets out how we, WTKI (“WTKI”, “we”, “our” or “us”), will treat the personal information which you (“User”, “you”) provide to us while using our websites, wtki.com.au, wtki.co.uk, toolbox.wtki.com.au, toolbox.wtki.co.uk (“Websites) and services (“Services”). You are deemed to accept the terms of this Privacy Policy on your first use of the Website or Services. If you object to these terms, please do not use the website or services in any manner.

To provide our Services, it is necessary for us to hold and process certain personal information. We take reasonable care in keeping this information secure and preventing any unauthorised access or unlawful use of it. All personal information is processed by us in accordance with data protection legislation.

Please read this Privacy Policy carefully, so you can fully understand our practices in relation to Personal Data. “Personal Data” means any information that can be used, alone or together with other data, to uniquely identify any living human being.

This Privacy Policy may be updated from time to time and such changes shall be effective from the date and time the revised Privacy Policy is posted on the Website. Therefore, we ask you to check back periodically for the latest version of the Privacy Policy, as indicated below. If there will be any significant changes made to the Privacy Policy, we will use our best efforts to notify you by posting a notice on our Website or by other means.

What personal information do we collect, and how it is used

When you create an account and make use of our services as a registered user

When you create an account and login or when you make use of our services as a registered user, as appropriate, you may be asked to enter your email address or other details to help you with your experience. In addition to your email address, we may store your hashed password, location, and your IP Address.

When you contact us (e.g. customer support, help, submit a request, blog)

When you contact us with your customer support request or post a question in our discussion forum, we may collect the information that you have voluntarily provided including your full name, email address, location, device type, type of your operating system and/or any other information that you decide to provide/supply us.

How do we use your information?

We use this information to perform/execute the service, personalize your experience and to allow us to deliver the type of content in which you are most interested.

How we protect and store your Personal Data?

Our website is scanned on a regular basis for security holes and known vulnerabilities in order to make our services as safe as possible. Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems and are required to keep the information confidential. In addition, all sensitive information you supply is encrypted and transferred via Secure Socket Layer (SSL) technology. However, please note that we cannot guarantee that the information will not be exposed as a result of unauthorized penetration to our servers. As the security of information depends in part on the security of the computer, device or network you use to communicate with us and the security you use to protect your user IDs and passwords, please make sure to take appropriate measures to protect this information.

To maintain the safety of your personal information, we implement a variety of security measures when a user enters, submits, or accesses their information, or places an order. When you place an order for our services or make a payment, all transactions are processed through a secure gateway provider and are not stored or processed on our servers.

How we share your Personal Information

- To the extent necessary, with regulators, to comply with all applicable laws, regulations and rules, and requests of law enforcement, regulatory and other governmental agencies or if required to do so by court order.
- If, in the future, we sell or transfer some or all our business or assets to a third party, we will (to the minimum extent required) disclose information to a potential or actual third-party purchaser of our business or assets. In the event that we are acquired by or merged with a third-party entity, or in the event of

bankruptcy or a comparable event, we reserve the right to transfer or assign Personal Data in connection with the foregoing events.

- Where you have provided your consent to us sharing the Personal Data (e.g., where you provide us with marketing consents); and
- Where we receive requests for information from law enforcement or regulators, we carefully validate these requests before any Personal Data is disclosed.

Use of Non-Personal information

Non-Personal Information means information which does not enable identification of an individual user, such as aggregated information about the use of our Website or information which help us provide you with enhanced features or services, such as content recommendation system. We may use non-identifiable aggregated information (“Non-Personal Information”, as defined above) or disclose it to third party service providers, including our affiliates and partners in order to improve our Website and Services, enhance your experience or provide specific product features. Some of the data collected from you in connection with your use of our Website or Services may be shared or otherwise made available to third parties with whom we are affiliated, and is collected, stored and used in accordance with the third-party privacy policy set forth at <http://protection-data.com>.

Use of Cookies

Our Website and Services may utilize “cookies”, anonymous identifiers and other tracking technologies in order for us to provide our Service and present you with information that is customized for you. A “cookie” is a small text file that may be used, for example, to collect information about activity on the Site. Most browsers allow you to control cookies, including whether or not to accept them and how to remove them. You may set most browsers to notify you if you receive a cookie, or you may choose to block cookies with your browser. Certain cookies are essential for the use of this site, so if you block these you may problems accessing this site.

More information on our use of cookies can be found on our [Cookie Policy Page](#)

Use of External Analytics Tools

We use analytics tools (e.g. Google Analytics) to collect data about the use of the Website and Service. Analytics tools collect data such as on how often users visit the Website or Services, what pages they visit when they do so and what website they directly came from to the Website or Service. We use the data we get from these tools to maintain and improve the Website and Service and our other products.

Third Party Disclosure

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information.

Use by children

We do not offer our products or services for use by children. If you are under 13, you may not use the product, or provide any information to the product without involvement of a parent or a guardian. We do not knowingly collect information from, and/or about children.

How can I delete my account?

Should you ever decide to delete your Account, you may do so by emailing rita.nardone@wtki.com.au

How to contact us

If you have any questions, concerns, or complaints regarding our compliance with this notice and the data protection laws, or if you wish to exercise your rights, or if you do not want us to retain or use your personal information in any way, we encourage you to contact us at rita.nardone@wtki.com.au.